

# General Conditions of Sale (GCS)

## 1. Purpose

The purpose of these General Terms and Conditions of Sale (GTC) is to define the terms of subscription, payment and use of the **paid services offered in the IMIN EVENT application**, published by **DOANDGO**, hereinafter referred to as "the Publisher".

They apply to any purchase or subscription made in the application by a user (hereinafter "the User").

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## 2. Description of paid services

The app offers free access with ad display, as well as a **paid subscription** offering additional features, such as:

- Removing ads
- Access to advanced features for event and group management
- Extensive customization of the user experience

Paid services are detailed in the Application, with their price and terms.

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## 3. Subscription and payment terms

### Payment methods:

Payments are handled via:

- **Apple Pay / App Store** for iOS devices
- **Google Play / Google Pay** for Android

All transactions are **secure** and compliant with the European **DSP2 directive** (strong authentication).

### Subscription:

The subscription is offered in different formulas (monthly, annual, etc.). It is **automatically renewable** unless terminated by the user via their Apple / Google account / web interface, before the renewal date.

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## 4. Advertising

Free use of the application involves the display of **advertisements** . These advertisements may appear at startup and at other times during use.

Users can remove these ads by subscribing to the paid subscription.

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## 5. Right of withdrawal

In accordance with article L221-28 of the Consumer Code, the User **acknowledges and accepts** that the service is provided **immediately after purchase** , which entails **the waiver of the right of withdrawal** for digital content with immediate execution.

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## 6. Refunds and Claims

- No refunds will be made once the service has been activated, except in the event of a proven technical anomaly preventing access to the service.
- For any complaints, the user can contact support via: **contact@doandgo.fr**

Users can also go through standard platform channels (Apple, Google) when purchasing via store.

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## 7. Cancellation or modification of events

The Application does not sell tickets for public events. The events offered in the app are **created between users on a private basis** . The Publisher cannot be held responsible for:

- of the cancellation of an event
  - of the absence of a participant
  - inappropriate or fraudulent behavior on the part of users
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## 8. Liability

The Publisher undertakes to ensure the proper functioning of the application and services. However, it cannot be held liable in the event of:

- breakdown or interruption beyond its control

- fraudulent or abusive use by a third party
  - non-performance due to an external cause (network, device, force majeure, etc.)
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## 9. Termination

The subscription can be canceled at any time via:

- Apple App Store (iOS) / Google Play (Android)
- The Stripe application website or portal if applicable

Termination will take effect **at the end of the current billing period** . No pro rata refunds will be issued.

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## 10. Modifications to the T&Cs

These Terms and Conditions may be modified at any time. The new Terms and Conditions will be notified to the user via the application. Continued use of the service implies acceptance of the new conditions.

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## 11. Applicable law – Disputes

These General Terms and Conditions are governed by French law.

In the event of a dispute, the User may submit a complaint to the publisher. In the absence of an amicable resolution, the dispute will be brought before the competent courts.

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**Publisher:** DOANDGO

**Contact email:** [contact@doandgo.fr](mailto:contact@doandgo.fr)

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